## ARCTIC ANIMAL HOSPITAL

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March 6, 1990

David C. Smith President, Absorption Corp. 1051 Hilton Ave. Bellingham, WA 98225

Dear Mr. Smith:

I am writing to thank you for your excellent product. Absorb-AA has functioned perfectly in our work with the bald eagles injured during the Exxon oil spill.

As you know, we have used your product from the very beginning of the care activity at the Camp Carroll Eagle Facility. We needed a highly absorbent, low dust, nontoxic material to use as bedding in the eagle cages. These eagles are all mature in size and produce large volumes of excrement each day. Your product has been a perfect material for our needs. We have found it to do everything we had hoped it would, and I commend you for your fine product and your desire to help our world environment with your products.

I believe your absorption product to be the absolute best of any I have tested to absorb oil off of water. Even though my tests were small, your product outperformed the others 10 to 1.

Again, I thank you for your products and your concern.

Sincerely,

James R. Scott, D.V.M.

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Excerpts from letter of December 8, 1989 to Absorption Corporation from Nancy Summers at the Wildlife Center for Disease and Toxin Investigation, Kenwood, California, Rehabilitation.

"We have been thrilled to find a product that is so suited to our complex and difficult needs.

The Wildlife Center has discovered that "CareFresh" is an excellent bedding for water birds that are too ill to be on the water. For years wildlife rehabilitators have tried to find a surface that won't injure a waterbird's keel and that will prevent their feathers from being soiled. Pelagic birds, like loons and grebes, must not soil their feathers or they lose their waterproofing. Hard flat surfaces cause pressure points and result in sores. Dust and fungus producing materials like straw or sawdust can result in the animal developing aspergillosis which is a fatal respiratory disease. The Wildlife Center has found that we can go for many days instead of hours before we must disrupt the patient to change bedding.

"CareFresh" works wonderfully for other types of wildlife. Nestling raptors such as barn owls, can go for long periods of time before "CareFresh" is changed. Orphaned wildlife is less likely to become tame with minimal human contact. Now we are trying "CareFresh" as a bedding for baby jack rabbits. They die very easily from stress. Again, less disruption of the animal's environment is a major benefit and "CareFresh" allows us to go for much longer time periods between changes.

We have found that it has the following superior benefits:

- 1) Does not need to be changed often thus reducing stress to the animal and chance of imprinting.
- 2) Keeps feathers and fur cleaner, reducing the chance of losing natural waterproofing.
- 3) Less dust and less chance of developing aspergillosis.
- 4) Good foot traction; animal won't slip and panic.
- 5) Uneven surface avoids pressure points that might cause "bed sores".

We will be glad to recommend your product to other potential users. If you need names and addresses of Wildlife Centers, give us a call."